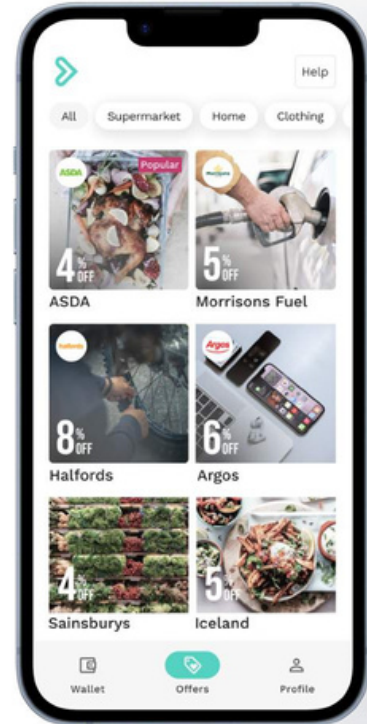


SIMPLE SIGN UP

GOING LIVE ON 15TH JANUARY 24

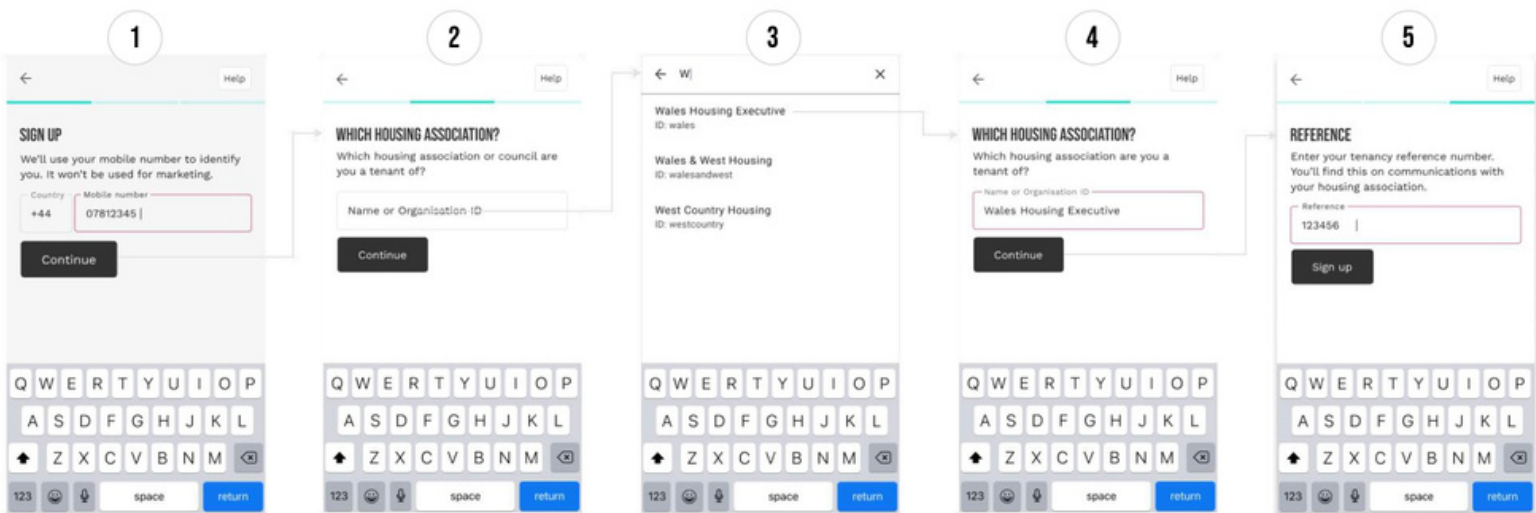
We want to make signing up to Housing Perks easy. For a tenant, finding their organisation ID and tenancy reference can take time. To make it easier, we've simplified the sign up process so they no longer need an organisation ID.

When we update the app to improve the sign up process you won't need to change any instructions to tenants on how to use the app.



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1



Users enter their mobile phone number as before.

We ask for the name or organisation ID of the housing association. All existing information that instructs tenants to enter their organisation ID at this point is still correct.

Tenants will enter their tenancy reference as before.

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2